

No stamp required  
if posted in Australia



Superintendent  
Ethical Standards Division  
Western Australia Police  
Reply Paid 84270  
EAST PERTH WA 6892

Delivery Address:  
Locked Bag 6  
EAST PERTH WA 6892

## Taking a complaint further

If you are not happy with how your complaint was handled, there are organisations that can review or investigate your complaint further.

The investigation that these organisations might conduct about your complaint is separate from any review or appeal process that takes place inside the Western Australia Police Force.

Here are some of the review organisations you can go to if you want to take a complaint further:

### Corruption and Crime Commission

PO Box 330 Northbridge Post Shop,  
W.A. 6865

Level 5, 45 Francis Street Northbridge 6003

Phone : (08) 9215 4888

Toll-free: 1800 809 000

E-mail : [info@ccc.wa.gov.au](mailto:info@ccc.wa.gov.au)

Website : [www.ccc.wa.gov.au](http://www.ccc.wa.gov.au)

or

### ADMINISTRATION MATTERS ONLY

### State Ombudsman

Level 2, Albert Facey House

469 Wellington Street

Perth WA 6000

Phone : (08) 9220 7555

Toll -free: 1800 117 000

E-mail : [mail@ombudsman.wa.gov.au](mailto:mail@ombudsman.wa.gov.au)

Website : [www.ombudsman.wa.gov.au](http://www.ombudsman.wa.gov.au)

### Equal Opportunity Commission (WA)

Phone : 9216 3900

Toll-free: 1800 198 149

E-mail : [eoc@eoc.wa.gov.au](mailto:eoc@eoc.wa.gov.au)

Website: [www.eoc.wa.gov.au](http://www.eoc.wa.gov.au)

# Making a Complaint about the Police



The Western Australia Police Force is committed to providing trusted and valued policing for Western Australia and ensuring its personnel demonstrate the highest levels of professional standards, ethics and integrity. We recognise that our staff and our service delivery may not always meet expectations and as such, your complaint can help us identify and correct those deficiencies. Examining complaints over a period of time also assists the Western Australia Police Force to better identify the main causes of customer dissatisfaction and take appropriate action.

